

Doug Neufeldt serves as System Safety and Regulatory Programs Manager for the Technical Operations division at United Airlines. In this role he is responsible for the divisions Safety Management Systems (SMS) as well as Human Factors. He also serves as a member of the divisions Aviation Safety Action Program (ASAP) Event Review Committee. He has more than 25 years in the area of aircraft maintenance and supporting functions including 15 years as a Line Maintenance Technician, with the balance in Aircraft Maintenance Planning, Quality Assurance, and Safety. Prior to his commercial aircraft experience he served in the United States Air Force as a Crew Chief on the KC-135R platform. He holds a degree from Lewis University in Aircraft Maintenance Management.